



Government
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System

eProcurement System Government of India

Tender Details

Date : 15-May-2023 01:16 PM

Print

Basic Details

Organisation Chain	All India Institute of Medical Science-New Delhi Store DO - AIIMS New Delhi		
Tender Reference Number	EOI/FRBAS/AIIMS/2023-24		
Tender ID	2023_AIMSD_753195_1		
Tender Type	Open Tender	Form of contract	EOI
Tender Category	Goods	No. of Covers	1
General Technical Evaluation Allowed	No	ItemWise Technical Evaluation Allowed	No
Payment Mode	Not Applicable	Is Multi Currency Allowed For BOQ	No
Is Multi Currency Allowed For Fee	No	Allow Two Stage Bidding	No

Cover Details, No. Of Covers - 1

Cover No	Cover	Document Type	Description
1	Fee/PreQual/Technical/Finance	.pdf	EOI Proposal

Tender Fee Details, [Total Fee in ₹ * - 0.00]

Tender Fee in ₹	0.00		
Fee Payable To	Nil	Fee Payable At	Nil
Tender Fee Exemption Allowed	No		

EMD Fee Details

EMD Amount in ₹	0.00	EMD through BG/ST or EMD Exemption Allowed	No
EMD Fee Type	fixed	EMD Percentage	NA
EMD Payable To	Nil	EMD Payable At	Nil

[Click to view modification history](#)

Work /Item(s)

Title	Invitation for Expression of Interest for procurement of Face Recognition Biometric Attendance System for outsourced/contractual staff of AIIMS New Delhi				
Work Description	Invitation for Expression of Interest for procurement of Face Recognition Biometric Attendance System for outsourced/contractual staff of AIIMS New Delhi				
Pre Qualification Details	Please refer Tender documents.				
Independent External Monitor/Remarks	NA				
Show Tender Value in Public Domain	No				
Tender Value in ₹	0.00	Product Category	Electronic Components And Devices	Sub category	NA
Contract Type	Tender	Bid Validity(Days)	270	Period Of Work(Days)	45
Location	AIIMS, NEW DELHI	Pincode	110029	Pre Bid Meeting Place	NA
Pre Bid Meeting Address	NA	Pre Bid Meeting Date	NA	Bid Opening Place	AIIMS, NEW DELHI
Should Allow NDA Tender	No	Allow Preferential Bidder	No		

Critical Dates

Publish Date	15-May-2023 09:00 AM	Bid Opening Date	30-May-2023 04:00 PM
Document Download / Sale Start Date	15-May-2023 09:00 AM	Document Download / Sale End Date	29-May-2023 04:00 PM
Clarification Start Date	NA	Clarification End Date	NA
Bid Submission Start Date	15-May-2023 09:00 AM	Bid Submission End Date	29-May-2023 04:00 PM

Tender Documents

NIT Document	S.No	Document Name	Description	Document Size (in KB)	
	1	Tendernotice_1.pdf	EOI DOCUMENT	575.95	
Work Item Documents	S.No	Document Type	Document Name	Description	Document Size (in KB)
	1	Tender Documents	EOI.pdf	EOI DOCUMENT	563.08

Bid Openers List

S.No	Bid Opener Login Id	Bid Opener Name	Certificate Name
1.	archna.aiims@yahoo.com	Archna Sharma	ARCHNA SHARMA
2.	manav.aiims@gmail.com	Amit Manav	AMIT MANAV
3.	hirday_ramverma_lc@yahoo.co.in	Hirday Ram Verma	HIRDAY RAM VERMA
4.	me91manohar@gmail.com	Manohar Arya	MANOHAR ARYA

GeMARPTS Details

Reason for non availability of GeMARPTS ID	Urgent nature of Procurement
Remarks	GEMARPTS
Document Name	FRBAS.pdf
Document Size (in KB)	37.35

Tender Properties

Auto Tendering Process allowed	No	Show Technical bid status	Yes
Show Finance bid status	Yes	Show Bids Details	Yes
BoQ Comparative Chart model	NIL	BoQ Compative chart decimal places	2
BoQ Comparative Chart Rank Type	NIL	Form Based BoQ	No

Tender Inviting Authority

Name	ASSISTANT STORE OFFICER
Address	AIIMS, NEW DELHI

Tender Creator Details

Created By	Amit Manav
Designation	Assistant Stores Officer
Created Date	14-May-2023 12:42 PM

Expression of Interest Document

Subject: Invitation for Expression of Interest for procurement of Face Recognition Biometric Attendance System for outsourced/contractual staff of AIIMS New Delhi.

Introduction

All India Institute of Medical Sciences (AIIMS)- New Delhi, is the premier medical institute of India. In addition to New Delhi, it has campuses in Jhajjar, Ballabhgarh(including its PHCs) and Ghaziabad(including its DA centers).

Expression of Interest (EOI) from experienced PSUs are invited for the implementation of a Face Recognition Biometric Attendance System on turnkey basis for our approximately 10,000(likely to grow) outsourced/contractual staff posted at the said campuses of the Institute.

Breakup of the outsourced manpower posted at different sites (Main Hospital, NCI Jhajjar, Ballabhgarh and NDDTC Ghaziabad) is as follows:

Centers /Locations	Approx Manpower
Main Hospital	7894
Ballabhgarh	148
NCI Jhajjar	976
NDDTC Ghaziabad	203
JPNATC & PB	988
Total	10209

Scope of work / Overview of Requirements:

- 1 Supply of equipment - Hardware & Software and fulfilling gaps in network if, as and as where needed. The software supplied must be CERT-IN certified.
- 2 Installing and configuring of the hardware in proper and sturdy manner, especially the attendance nodes, so that they are not prone/vulnerable to theft/damage.
- 3 Installing, configuring and operationalizing the software so that FR BAS operates smoothly as a system.
- 4 Registration and De-registration of the employees as needed. This will include taking and entering demographic & biometric data. This must be

kept current all the times by registering/De-registering as employees join/leave.

- 5 Operation and Maintenance: The vendor would be responsible for smooth operation and maintenance of the FRBAS during the warranty and CAMC period, round the clock, through its engineers stationed at AIIMS as mentioned in its proposal for 6 years (covering warranty & CAMC period). This will include, but not limited to, resolving of issues of employees on daily basis, upkeepment of all the machines, server , softwares etc.
- 6 Warranty: The vendor must provide 1 year comprehensive warranty over all the componenets of the system.
 CAMC: The CAMC provided by the vendor would be comprehensive without any exclusions in respect of both hardware and software for 5 years post warranty.
- 7 Training & Assistance : The vendor shall provide adequate and satisfactory training to different classes of users roles as and when needed. The resident engineer shall also provide assistance at desk/machine as and when needed. The training shall include marking of attendance and viewing their own attendance record to all employees. The other classes of users shall require training of reporting system, roster system etc also as applicable. The bidder shall provide up to date user manual for each class of users and modify the manual as and whne needed.
- 8 Duty roster: The FR BAS must include roster module suitably designed and configures to cater needs of AIIMS including centers.
- 9 Visitor Management : The FR BAS must include Visitor Management Module suitably designed and configures to cater needs of AIIMS including centers. However, its implementation may be taken up in next phase.
- 10 Access Control : The FR BAS must include Access Control Module suitably designed and configures to cater needs of AIIMS including centers. However, its implementation may be taken up in next phase
- 11 Customization : The vendor shall customize the FR BAS softwares as per need / desire of AIIMS.
- 12 Catering to future needs by modification in the software: The vendor shall make modifications in FR BAS software as need / desire of AIIMS. This shall include, but not limited to modification in existing MIS reports and designing of new MIS reports.

Timelines & Penalty Clause

1. The vendor shall mark the exact locations of installation of (FRBAS) machines and provide map / details thereof to AIIMS (PMU) within 10 calendar days of issue of work order. The delay shall attract a penalty of Rs. 5,000/day.
2. The vendor shall implement & fully operationalize the FRBAS within 2 calendar months of issue of work order on all proposed nodes (excluding node(s), if any, where power / network could not be provided). The full implementation would include
 - a) Registration of all targeted staff / De-registering those who have left in the mean time; meaning thereby that, the employee data on the date of operationalization shall be correct.The delay in implementation & operationalization as explained above shall attract penalty of Rs.10,000/day.
3. Penalty for absence of Engineer: As the vendor must maintain 24X7 Resident Service Engineer(s) in 3 shifts each day as mentioned in their proposal. The roster of the engineer must be provided to AIIMS well in advance. In extreme conditions a substitute engineer may be allowed with due permission. Absence of engineer shall attract a penalty of Rs.3,000/shift or part thereof.
4. Penalty for any machine(s) remains non-functional: The vendor is advised to maintain an inventory of additional machines for smooth maintenance. If any machine(s) is/are remains not working for more than 24 hours, for any reason other than electricity, a penalty of Rs 1000 per 24 hours per machine or part thereof will be levied. This clause shall be operational both during Warranty & CAMC period.
5. Penalty for system going down due to fault in server/software: If the BAS

goes down for more than 6 hours in a calender month (cumulative), for any reason other than electricity, a penalty of Rs 1000 per hour or part thereof will be levied.

Eligibility criteria for vendor :

PSUs under Central /State /Govt who have proven track record of developing and implementing similar system of equivalent volume for any government organization having 24*7 setting.

The interested vendors may visit the campuses, if and as needed and submit their Expression of Interest through email at [picf@aiims.edu] within 15 days from the date of publishing on the website. Late submissions will not be considered.

Applicants meeting the qualification criteria may be invited for presentation before Technical Specification and Evaluation Committee (TSEC). Further based on the evaluation, Bid documents will be subsequently issued to the short listed applicant only.

Form 1: Firm Information

(To be submitted as part of EOI)

(On Company Letter-head)

(Along with supporting documents, if any)

Firm's Name _____

[Address and Contact Details]

EOI Document No.

Note: Firm shall fill in this Form following the instructions indicated below. No alterations to its format shall be permitted, and no substitutions shall be accepted. Firm shall enclose certified copies of the documentary proof/ evidence to substantiate the corresponding statement wherever necessary and applicable. Firm's wrong or misleading information shall be treated as a violation of the Code of Integrity. Such EOIs shall be liable to be rejected as nonresponsive, in addition to other punitive actions provided for such misdemeanours in the EOI Document.

(Please tick appropriate boxes or strike out sentences/ phrases not applicable to you)

1) Firm/ Contractor particulars:

a) Name of the Company:	
b) Corporate Identity No. (CIN):	
c) Date of incorporation/ start of business:	
d) Place of Registration/ Principal place of business":	
e) Number of Years in Business:	
f) Number of Years in providing tendered Services:	
g) Company Website URL:	
h) Complete Postal Address:	
i) Pin code/ ZIP code:	
j) Telephone nos. (with country/ area codes):	
k) Mobile Nos.: (with country/ area codes):	
l) Contact persons/ Designation:	
m) Email IDs:	
n) PAN Number:	
o) GSTIN No:	

(In case of JV/C, repeat these details for all members)

Submit documents to demonstrate eligibility - A self-certified copy of registration certificate; in case of a partnership firm – Deed of Partnership; in case of Company – Notarised and certified copy of its Registration; In case of JV, letter of intent to form JV or JV agreement and in case of Society – its Byelaws and registration certificate of the firm.

2) Authorisation of Person(s) signing the EOI on behalf of the Firm

a) Full Name: _____

b) Designation: _____

c) Signing as:

☐ A sole proprietorship firm. The person signing the EOI is the sole proprietor/ constituted attorney of the sole proprietor,

☐ A partnership firm. The person signing the EOI is duly authorised being a partner to do so, under the partnership agreement or the general power of attorney,

☐ A company. The person signing the EOI is the constituted attorney by a resolution passed by the Board of Directors or in pursuance of the authority conferred by the Memorandum of Association.

☐ A Society. The person signing the EOI is the constituted attorney.

☐ A Joint Venture/ Consortium. The person signing the bid is the designated lead member, as named in the JV/C agreement/ MOU or similar document in connection with the formation of the JV/C or are all future proposed members, in case (JV/C) has not been legally constituted at the time of bidding.

Documents to be submitted: Registration Certificate/ Memorandum of Association/ Partnership Agreement/ Power of Attorney/ Board Resolution

3) Firm's Authorized Representative Information

a) Name:

b) Address:

c) Telephone/ Mobile numbers:

d) Email Address:

(Signature with date)

.....

(Name and designation)

Duly authorised to sign EOI for and on behalf of
[name & address of Firm and seal of Company]

Form 2: Eligibility Declarations

(To be submitted as part of Technical EOI)

(On Company Letter-head)

(Along with supporting documents, if any)

EOI Document No.

Firm's Name _____

[Address and Contact Details]

Eligibility Declarations

(Please tick appropriate boxes or cross out any declaration not applicable to the Firm)

We hereby confirm that we comply with all the stipulations of EOI Document and declare as under and shall provide evidence of our continued eligibility to the Procuring Entity as and when it may be requested:

- 1) Legal Entity of Firm: _____ (relevant documents enclosed)
- 2) Eligibility: We solemnly declare that we (including our affiliates or subsidiaries, or constituents):
 - (a) are not insolvent, in receivership, bankrupt or being wound up, not have our affairs administered by a court or a judicial officer, not have our business activities suspended and are not the subject of legal proceedings for any of these reasons;
 - (b) (including our affiliates or subsidiaries, or constituents for any part of the assignment):
 - i) Do not stand declared ineligible/ blacklisted/ banned/ debarred by the or its Ministry/ Department from participation in its procurement processes; and/ or
 - ii) Are not convicted (within three years preceding the last date of EOI submission) or stand declared ineligible/ suspended/ blacklisted/ banned/ debarred by appropriate agencies of the Government of India from participation in procurement processes of all its entities. We have neither changed our name nor created a new "Allied Firm", consequent to the above disqualifications.
 - (c) Do not have any association (as Firm/ partner/ Director/ employee in any capacity) with such retired public official or near relations of such officials of Procuring Entity.
 - (d) We certify that we fulfil any other additional eligibility condition if prescribed in EOI Document.
 - (e) We have no conflict of interest, which substantially affects fair competition. The submitted proposal is competitive without adopting unfair/

unethical/ anti-competitive means. No attempt has been made or shall be made by us to induce any other Firm to submit or not to submit an EOI to restrict competition.

- (f) We certify that we are not an entity from a country identified to restrict Firms from India from participation in their Government Procurements.
- 3) Restrictions on procurement from Firms from a country or countries or a class of countries under Rule 144 (xi) of the General Financial Rules 2017:

“We have read the clause regarding restrictions on procurement from a Firm of a country which shares a land border with India and on subcontracting to contractors from such countries, and solemnly certify that we fulfil all requirements in this regard and are eligible to be considered. We certify that:

- a) we are not from such a country or, if from such a country, we are registered with the Competent Authority (copy enclosed). and;*
- b) we shall not subcontract any assignment to a contractor from such countries unless such contractor is registered with the Competent Authority.*
- 4) Start-up Status:
- We confirm that we are (Certificate of Recognition issued by the Department for Promotion of Industry and Internal Trade (DPIIT) enclosed herewith)/ are not a Start-up entity as per the Department of Promotion of Industrial and Internal Trade – DPIIT.
- 5) Penalties for false or misleading declarations:
- We hereby confirm that the particulars given above are factually correct and nothing is concealed and undertake to advise any future changes to the above details. We understand that any wrong or misleading self-declaration would violate the Code of Integrity and attract penalties.

.....
(Signature with date)

.....
(Name and designation)

Duly authorised to sign EOI for and on behalf of

.....

.....

[name & address of Firm and seal of Company]

Form3: Qualification Criteria- Compliance

(To be submitted as part of EOI)

(Along with supporting documents, if any)

(On Company Letter-head)

EOI Document No.

Firm's Name _____

[Address and Contact Details]

Note to Firm: Furnish stipulated documents supporting the fulfilment of qualifying criteria. The list below is indicative only. You may attach more documents as required. Non-submission or incomplete submission of documents may lead to rejection of the EOI as nonresponsive.

Summary of Response to Qualification Criteria

Criteria 1 –General and Similar Experience:	Quantum
a) The number of years of our experience in offered Services	
b) In the past 3 financial years, the number of navigation services assignments completed or substantially completed by us is	
c) In the specified period, out of navigation services assignments mentioned above, the number of indoor navigation services assignments are	
Criteria 2- Non-performing Contracts and Litigation:	
a) During the specified period, Non-performing Contracts are	
b) During the specified period, value of all pending litigation as a percentage of our net worth is	
Criteria 3 - Financial Capability	Quantum
a) Average Turnover: During the specified period <ul style="list-style-type: none"> i. Average Total Turnover ii. Average Turnover from navigation services 	
b) Financial Liquidity: <ul style="list-style-type: none"> ii) Overall quarterly cash flow requirements for our current commitments are iii) Our access to cash-flow is 	

Note: Firms shall provide evidence of their continued qualification to perform the Services (including any changes in their litigation history) in a manner satisfactory to the Procuring Entity, as the Procuring Entity may reasonably request at any stage during the RFP/ Tender process that may follow this EOI.

.....
(Signature with date)

.....
(Name and designation)

Duly authorised to sign EOI for and on behalf of

.....
[name & address of Firm and seal of Company]

Form 4: Performance Capability Statement

Statement of Performance of navigation system development Services (During past 3 years) and Outstanding Current Assignments

(To be submitted as part of EOI)

(On Company Letter-head)

EOI Document No.

Firm's Name _____

[Address and Contact Details]

Note to Firm: Firm or member of a Joint Venture/Consortium (JV/C) must fill in this Form to prove conformance to Similar Experience. Mention contracts in which a Firm or a member of a JV/C is or has been a party, whether as a Firm, affiliate, associate, subsidiary, Subcontractor, or any other role. The list below is indicative only. You may attach more documents as required to highlight your past performance. Add additional details not covered elsewhere in your EOI in this regard.

Statements and Documents may be mentioned/ attached here.

Consultancy Services Assignments					
Contracting Entity – Name and Address	Contract Title, Number and Date	Role in Contract	The total value of the contract	Status as of date ----	Is it a Similar Assignment

.....

(Signature with date)

.....

(Name and designation)

Duly authorised to sign EOI for and on behalf of

.....

.....

[name & address of Firm and seal of Company]

Form 5. Non-performance, Litigation Statement

(To be submitted as part of Technical EOI)

(On Company Letter-head)

EOI Document No.

Firm's Name _____

[Address and Contact Details]

Note to Firms: Fill this Form for the Firm and each member of a joint venture or other association that is a party to the Firm to highlight conformance to Nonperforming Contracts and Litigation. The list below is indicative only. You may attach more documents as required. Add additional details not covered elsewhere in your EOI in this regard.

Non-Performing Contracts			
<input type="checkbox"/> <input type="checkbox"/> Contract non-performance did not occur during the five years before the deadline for the EOI submission as per the above criteria Or <input type="checkbox"/> Contract(s) not performed during the five years before the deadline for the EOI submission as per the above criteria are listed below			
Year	Non performed a portion of the contract	Contract Identification	Total Contract Amount
<i>[insert year]</i>	<i>[insert amount and percentage]</i>	Contract identification: <i>[indicate complete contract title, number, and any other identification]</i> Name of institution: <i>[insert full name]</i> Address of institution: <i>[insert street/city/country]</i> Reason(s) for non-performance: <i>[indicate main reason(s)]</i>	<i>[insert amount]</i>

Current and Past Proceedings, Litigation, Arbitration, Actions, Claims, Investigations and Disputes, the process or outcome of which the Procuring Entity could reasonably interpret may impact or have the potential to impact the financial or operational condition of the Firm in a manner that may adversely affect the Firm's ability to satisfy any of its obligations under the contract.

Note: Firm and each member of a Joint Venture/Consortium making up a Firm must complete this table

☐ No Proceedings, Litigation, Arbitration, Actions, Claims, Investigations and Disputes in the last five years Or

☐ current and past Proceedings, Litigation, Arbitration, Actions, Claims, Investigations and Disputes in the last five years:

Year	Matter in Dispute	Contract Identification	Value of Award (Actual or Potential) Against Firm
<i>[insert year]</i>	<i>[insert amount and percentage]</i>	Contract identification: <i>[indicate complete contract title, number, and any other identification]</i> Name of institution: <i>[insert full name]</i> Address of institution: <i>[insert street/city/country]</i> Reason(s) for non-performance: <i>[indicate main reason(s)]</i>	<i>[insert amount]</i>

.....

(Signature with date)

.....

(Name and designation)

Duly authorised to sign EOI for and on behalf of

.....

.....

[name & address of Firm and seal of Company]

.

Form 6: Financial Resources

(To be submitted as part of Technical EOI)

(Along with supporting documents, if any)

(On Company Letter-head)

EOI Document No.

Firm's Name _____

[Address and Contact Details]

Note: Each Firm or member of a Joint Venture/Consortium making up a Firm must fill in this Form, specifying proposed sources of financing, such as liquid assets, unencumbered real assets, lines of credit, and other financial means, net of current commitments, available to meet the total cash flow demands of the subject Contract or contracts.

No	Source of Financing	Amount (Rs Lakh)
.		
1		
2		
3		
4		

Note: Attach Supporting Documents – i.e., Statement from Bankers etc.

.....
(Signature with date)

.....
(Name and designation)

Duly authorised to sign EOI for and on behalf of

.....

.....

[name & address of Firm and seal of Company]

Form 7: Current Contract Liabilities/ Assignments in Progress

(To be submitted as part of Technical EOI)

(On Company Letter-head)

EOI Document No.

Firm's Name _____

[Address and Contact Details]

Note: Each Firm and each member of a Joint Venture/Consortium making up a Firm should provide information on their current commitments on all contracts that have been awarded, or for which a letter of intent or acceptance has been received, or for contracts approaching completion, but for which an unqualified, full completion certificate has yet to be issued.

Title, No., and date of the contract	Contracting Entity; contact details	Value of outstanding assignment Rs Lakh	Estimated completion date	Avg monthly invoicing over the last six months (Rs Lakh)
Total Quarterly Commitment				

.....
(Signature with date)

.....
(Name and designation)

Duly authorised to sign EOI for and on behalf of

.....
.....

[name & address of Firm and seal of Company]

Form 8: EOI Proposal Requirement

Provide specifications of proposed application and mention requirements/specifications of proposed scope of work in the form given below:

Form-8.1: General specifications of the Face Recognition Biometric Attendance System:

--

Form-8.2: Technical specifications (mention technical aspects of technology used related to system/ application/ technology/cloud/server etc.):

--

Form-8.3: Scope to cover additional area in future (As and when new buildings of AIIMS are developed) and how costing for that will be arrived at?:

--

Form-8.4: Suggestions regarding how penalty is to be imposed in case of failure of system as a whole or in a particular area of the hospital?:

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Form-8.5: Post contract Management Requirement:

Form-8.6: Comment/Suggestion on Scope of Service (Maximum 1000 characters)

Form-8.7: Key Considerations in approaching this assignment (not more than 10,000 characters summarizing approach and methodology)

Signature Not Verified

Digitally signed by AMIT MANAV
Date: 2023.05.14 12:36:42 IST
Location: eProcure-EPROC

