

Name : Virender Pal Jain

Feedback : CA Virender Pal Jain C-5/S-1, C-Block, Dilshad Garden, Delhi-110095. Mob: [9810293542](tel:9810293542) To, The Director, AIIMS, New Delhi. Sub: Kidney Transplant Operation (KTP) of my wife Sarita Jain Respected Sir, I am writing this letter to you to express my utmost satisfaction I had during the process of Kidney Transplant Operation. My wife had been under treatment in AIIMS for almost three and half year and the last phase of this was started on 20th May, 2016 when she was admitted for in-house Dialysis and the operation was done on 15th July, 2016. During this process of almost three month I received full cooperation and care from all the team members of doctors of Nephro Department under the guidance of Shri Sandeep Mahajan as well as doctors of Surgical Department, Nurses, Technical Staff and Sub-Staff. I thank all of them through you. Sir, I would be failing in my expression of thanks if I do not make a personal and specific mention of my thanks (my wife also joins me for this specific thanks and our gratitude) to Dr. Arun S Kumar (SR) of Nephro Department. A very critical and difficult situation arose on 14th July when a particular report was not available in the donor file without which surgical team told me that the operation would not be possible. At this point of time, I felt totally lost and being a heart patient I felt very much disturbed as to not knowing what will happen. At this point of time I contacted Dr. Arun and explain the position. He consoled me, patient and donor individually and ask me to just cool down and sit down. He himself went to the concern department and got a duplicate report for the same (which was denied to me) and the report was handed over to the surgical department and the operation was done on next day morning. I wish and pray that the every staff of this great institution should have the same sympathy and humanistic approach towards the patients within the limitation they may have in discharging their functions regardless of the position they hold in the institution. Thanking you and your team once again. With Regards CA V P Jain H/o Mrs. Sarita Jain Mob: [9810293542](tel:9810293542)  
IP Address : 120.57.92.169