

Topic	“Workshop on Learning Communication Skills for Residents”
Organizer	Department of Telemedicine PGIMER Chandigarh
Date	18th October 2019
Time	1.30 PM - 5.00 PM
Live Streaming Link	https://nrcmedia.nmcn.in/userportal/index.html#/home/main and Click on video - 165550
Telecast Venue at AIIMS Delhi	Studio-II, SET Facility

Workshop on Communication Skills

Oct 18, 2019. Lecture Theatre 1. PGIMER. Chandigarh

Inauguration: 1:30-1:45pm

- Welcome **Dr Meenu Singh**
- Concept: **Dr Gita Mehta**
- Inauguration: **Dr Rajesh Kumar** (Dean Academic, PGI)
- Address: **Dr A Rajwanshi** (Dean Research, PGI)

Workshop: 1:30 – 5pm

Session 1: (1:45 – 2:35) Moderator: **Meenu Singh**. Chair: **A Rajwanshi**

- Filling Pre-Course Survey 5min
- Communication Skills: **Gita Mehta/Vanita Suri/ Aриhant Jain**
 - Skill Set 1, Skill Set 2 & Skill Set 3 45min

Session 2: (2:35-3:30) Moderator: **Gita Mehta**. Chair:

- Breaking Bad News: **Nipun Verma** 15min
- Shared Decision Making: **Parampreet Kharbanda** 15min
- Challenging interactions: **Dheeraj Khurana** 15 min
-

Session 3: (3:30-4:30). Moderator: **Param Kharbanda**. Chair: **Sushmita Ghoshal**

- Informed Consent: **Indu Sen** 15min
- Social Media Etiquette & Patient Privacy: **Meenu Singh** 15min
- Effective communication will reduce legal complications: **Mahesh Devnani** 20min

Closing: (4:30-5:00) Moderators: **Course Directors**. Panel: **All Faculty**

- Interaction with Audience
- Post Course Survey